

Corrigendum - Request for Proposal “Design, Development and Maintenance of Website for BIRD, Lucknow”

Please refer to our RFP “Design, Development & Maintenance of BIRD Website” dated 30 September 2020, published in Times of India & Dainik Jagran and also uploaded on BIRD’s & NABARD’s websites.

The last date of submission of proposal for the captioned RFP has been extended from 1500 hrs on 21 October 2020 to 1500 hrs 29 October 2020 & Technical Evaluation Criteria has been revised.

The revised Technical Evaluation Criteria & our response to Pre-bid meeting Queries from Vendors held on 12 October 2020 are appended as “Annexure A” and “Annexure B”. It will form part of RFP document.

(Joint Director)

Pre-bid Queries from Vendors held on 12 October 2020

Sr. No	Page No.	Clause Number	Bidders Query 1	RFP clause	Remarks/Suggestion
1	8	7. Earnest Money Deposit (EMD)	Please allow EMD Exemption for MSME & NSIC reigistered companies.	The Bidder shall furnish an EMD for an amount of Rs.14,000/- (Rupees Fourteen Thousand only) by way of fund transfer through NEFT etc	The Bidder shall furnish documentation to prove that they are MSE as defined in MSE Procurement Policy issued by GoI.
2	5	4.d.A Simple updatable pages	Please clarify in detail about E-LMS and E-TIMS, TRAMS etc. and also scope of development of the same. IF there are any scope for update the modules within existing architecture, so, please provide the existing architecture and development environment.		* E-LMS E-TIMS & TRAMS. Please see the note on Pages 2 and 3 of this Annexure.
3	6	1.d. B	Training Corner – Please explain the scope		Details related to latest training activities such as announced programmes, etc.
4	6	4.d. C	Reporting Module How we get the data?		Get data through API
5	30		Security Audit required?		Software Audit, Rectification and Re-Audit: as per RFP at page no. 30
6	7	4.g	Maintenance – scope of maintenance. Expected man-days requirement per month?		No Change as per RFP
7	12	Technical Evolution Criteria	SEI CMMI or relevant Certification. Mention not mandatory in criteria and mentioned minimum criteria in that section		This criteria is being removed.
8	7 to 27		The software products/ equipment shall be under a warranty of one year and maintenance of 3 years. So, the total contract will be for development period + 4 years. Please confirm.		01 Year Warranty after completion of development of website. After that 03 years maintenance of website. (Total 04 Years)
9	.		Deployment Server cost? Hosting Cost? Domain cost?		Web Hosting & Domain will be provided by BIRD & Deloyment will be done by bidder.
10			Regarding By-lingual website		Hindi content will be provided by BIRD.

11			Request for exemption in EMD for startups and MSME firms as per the guideline of Government of India.		Pl see clarification at Sr. No. 1.
12			Consideration of Annual Turnover for FY 2018, 2019 AND 2020	Annual Turnover 2017, 2018 and 2019	No Change as per RFP
13			Consideration of ISO 9001:2015& ISO/IEC 27001:2013 Certification	SEI CMMI Certification	Pl see clarification at Sr. No. 7.
14	6	4.d.B	Content approval workflow to add or update? Or content to be provided to website company for update through email or other offline method.		Content will be provided by email
15		4.d.C	MIS module for e-TIMS and e-LMS. As per our understanding both are preexisting platform and only authorized users can access relevant information. Request to share sample report		Reports available with the current e-LMS - as per the 4.d.C - Page No. 6 and **Payment Gateway related report are as under
16			Regarding website visit report, what are the expectations?		The standard counters may be given e.g. number of hits, state-wise, country-wise
17		Technical Evolution Criteria	SEI CMMI or relevant certification -		Pl see clarification at Sr. No. 7.
18			Reuest to kindly not make it mandatory.		Pl see clarification at Sr. No. 7.
19		4	Under technical evaluation criteria, Request minimum 04 projects for training institute.		Technical Evaluation Criteria revised as per Annexure B.

Note:

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TRAMS (Web-based Training Resource & Alert Mangement System)

The prosed system will enable the Programme Director to maintain their programme's training resources and alert to their participants from time to time.

All features that are enabled in TRAMS currently have to be made available by the bidder

Facility to manage the Training Resource Material for participants (TRAMS)

Feature to upload resource materials in a date-wise, session-wise manner for a programme.

Participants get a SMS (UID and link to download resource material) after reporting at BIRD's reception (for physical programmes). They can then view and download the programme details andn resource material for which they are nominated.

Academic Section have right to enable/disable the view/download link, view analytical reports and delete the training resource materials.

Using Filezila to upload file.

E-TIMS (Training Information Management System)

All features that are enabled in TRAMS currently have to be made available by the bidder

Data Bank: Agency, Faculty, Guest Faculty Reports

Training Calendar: Annual Training Calendar, Period Specific Training Calendar

Programme Announced Programmes, No. of Announced Programmes and conducted programmes

Announcements:

Nomination: Nomination list- Programme Specific, Nomination Report - Period specific/Group specific, etc.
Programme Budget: Programme Budget, Programme Expenditure
Date to Day Schedule of Programme: Session handled by Guest/PD's (Programme Director)

Session wise feedback: Proforma with multi choices already created

Entry Exit Test: Participants wise result & Gain ratio
Programme: Proforma already created
Completion Report:
Fee Module: Proforma already created
Infrastructure: Infrastructure utilization report, weekly programme schedule
Management:
Maintaining Resource Bank: The report on availability/non-availability of reading material studies, etc.

e-LMS (e Learning Management System)

e-LMS (e Learning Management System) will be developed by another vendor. We only need integration part in the website from the bidder. The bidder will have to ensure that participants have access to the e-LMS module.

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Report Panel of Payment Gateway

Reporting Panel as available with current Payment Gateway i. e. CCAVENUE , Bill Desk & Razorpay

Reference number/order no. mentioned in CC Avenue/BillDesk/Razorpay statements and PayBIRD statement should also be in report (participant-wise) for reconciliation purpose.

Super Admin Panel access only for Super User (Database administrator) with appropriate rights.

Administrator access to enable Dashboard items for other users.

Separate Dashboard for the other users.

Annexure B**13. Revised Technical Evaluation Criteria**

S. N.	Criteria	Range of Marks (Max. Marks)	Minimum Required	Marks Obtained
1	Ideation and adequacy of proposed approach & methodology, in line with the requirements in RFP	11	7	
2	Past experience in Design, Development & Maintenance of Website Web portal/ Web application	14 > 8 projects – 14 marks >=3 - 8 projects – 7 marks < 3 projects – 0 marks	7	
3	Experience in developing websites for training institutions	10 > 4 projects – 10 marks >=2 - 4 projects – 5 marks < 2 projects – 0 marks	5	
4	Quality and potential based upon the Website/ web portal/ Web applications already designed by the bidder.	10 > 4 projects – 10 marks >=1 - 4 projects – 5 marks	5	
5	Innovation content of the proposal/ technical solution, suggested layout.	10	5	
6	Staff / Technical team and other resources availability with bidder A. HTML & CSS: 3 years B. Developer : 3 years C. Graphic Designers : 3 years	15 (5 each for 3 resources) >= 4 Members – 5 marks > 2 - 4 Members– 4 marks = 2 Members – 2 marks >=3 Members – 5 marks 2 Members – 4 Marks 1 Member – 2 Marks >=3 Members – 5 marks 2 Members – 4 Marks 1 Member – 2 Marks	6	
	Total Marks	70 marks	35 marks	
	Technical Presentation	30 marks		